

Diocese of Dallas  
Safe Environment Program for Parishes & Schools

**Safe Environment Training Update**

**Please Note:**

**This is a SE training renewal option.** If you have not already completed the Family of Faith Safe Environment Training (featuring Bishop Farrell), you must complete that initial program before being eligible to utilize any of the “update-training options”

**SENIORS AND TELEMARKETING FRAUD**

**INSTRUCTIONS:**

1. Read this document:  
[http://www.ncpc.org/resources/files/pdf/fraud/senfraud\\_rev4.pdf](http://www.ncpc.org/resources/files/pdf/fraud/senfraud_rev4.pdf)
2. Fill out the self assessment form at the end of this document.
3. Fill out and sign the “signature form” at the end of this document. (Be sure to print your name **legibly** and indicate your primary ministry).
4. Return the self assessment and signature forms to your church or school office (mail or drop off) to the attention of the Safe Environment Director.

By doing so, you will have *fulfilled your annual training requirement* that is mandated by our Safe Environment Program.

Safe Environment Program Update Training

Seniors and Telemarketing Fraud

Self Assessment Form

Printed Name: \_\_\_\_\_

1. What is the definition of “telemarketing fraud”?

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2. What are the 3 ways to make unscrupulous telemarketers go away?

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3. What are some of the tactics used by predator telemarketers?

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4. What is one of the of the “hard sell” lines that a predator telemarketer might use?

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5. What are 5 things you can do to stop these criminals from adding you to their victim list?

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Remember that scammers may also attempt to defraud you using internet messages, texts, or email. The “delete key” is the equivalent of a telephone hang up. *IT’S NOT RUDE – IT’S SHREWD!*

Safe Environment Program Update Training  
Seniors and Telemarketing Fraud

Signature Form

Please fill out the "self assessment" form and the signature form and return both to the  
Safe Environment Director (Church or School Office)

Please print legibly or you may not receive credit. Please print first, middle (name or initial), and last name. Also  
include a suffix (e.g. Jr., Sr., etc.) if applicable.

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Init.: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime phone: \_\_\_\_\_ Email: \_\_\_\_\_

Primary Ministry in which I volunteer: \_\_\_\_\_

I have read the materials provided to me in the Safe Environment Program Training Update on  
"Seniors and Telemarketing Fraud". The topics covered in this material included:

- Definition of Telemarketing Fraud?
- Warning signs of Telemarketing Fraud
- Best practices to protect yourself from predator telemarketing

I filled out the "Self-Assessment Form" on this topic and it is attached to this form.

I understand that by doing so I have met the annual training requirement under the Safe  
Environment Program. If there is anything, I do not understand or if I have any questions about  
anything I read in these materials, I will contact the Safe Environment Director at my parish or  
school.

I further understand that it is my responsibility to become, to remain familiar with and to adhere  
to the guidelines and procedures contained in the Safe Environment Program.

My Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please drop this form and the self-assessment off at the Church or School Office or mail it: