

Referrals to keep in mind

General Awareness: Going into peoples' homes, senior adult living centers, and hospital rooms

- It's an honor to be invited into people's sacred spaces
- Understand diversity in culture and how each person's life, experiences and environments can vary
- Be cognizant of people with a disability or mental illness and offer accommodations where appropriate
- People who you visit who are homebound and in the hospital include every age group
- Be ready to refer them to someone who can assist a particular need following your parish guidelines

For most referrals

Let the person who is homebound or their care giver ask for particular help rather than you deciding what help the care receiver needs.

Pay attention to the reason they are asking for the referral, and the level of urgency.

Write down the referral request, name of the person asking for the referral along with their contact information. Write all of this *in the note section of your Home Visitation Report Form*.

Sacramental referrals

The Sacraments of Eucharist, Reconciliation and Anointing of the Sick can be received as often as needed. You should not ask for a sacrament on behalf of the people you visit. But you may remind them that these sacraments are available to them. If they request a particular sacrament, note the reason and level of urgency in your report form that goes to the Coordinator of Homebound Ministry so that this can be arranged with a sacramental minister.

Please contact your parish coordinator of homebound ministry for more information.



**Catholic
Charities**
Dallas

Catholic Charities
referrals

Disaster Relief & Preparedness Services

Disaster Hotline

Covid-19 Assistance:

- Rental Assistance
- Mortgage Assistance

Severe Weather Assistance

We are still helping families struggling through the ongoing effects of the pandemic!

NOTE: Anyone interested in receiving these services must call **214-257-0674** or email

CCDDisaster@ccdallas.org and leave a detailed message. We receive between 50-100 messages per day. Funding can change depending on the city and county of client. We will return the call with more information.



Financial Stability & Career Services

Financial Coaching
HUD Counseling
Employment Services

NOTE: Appointments can be scheduled to determine what help is available for a specific situation by visiting ccdallas.org/financial-stability or calling **214-389-1435**

Hunger Services

Fixed Food Pantries

Mobile Community Pantries

NOTE: Our full pantry schedule with locations is available online at ccdallas.org/hunger, or you can call 1-800-CCD-7500 to ask about dates and times.

Immigration Legal Services

Family Petitions – Adjustment of status and Consular Processing

Humanitarian Relief –

- Assisting victims of domestic violence, sexual assault, and other violent crimes apply for immigration benefits
- Represent detained and non-detained individuals in immigration court
- Assist asylum seekers with legal representation
- Afghan Arrivals – Parole, SIV, Asylum, Adjustment

Document Renewal

- Green Card Renewal
- Work Permits
- DACA

Citizenship

NOTE: Make an appointment for any one of these services by visiting ccdallas.org/services/immigration-legal-services or calling **214-634-7182**

Pregnancy, Parenting & Adoption Services

Pregnancy options counseling

Adoption

- Infant adoption
- Finally Home adoption

Parenting classes

- Including diaper distribution

NOTE: For birthmother referrals, call **214-557-5286**

For adoption questions, parenting classes, other inquiries / referrals, visit ccdallas.org/PPA or call **214-526-2772**

Hope Project <https://www.ccdallas.org/hope-project/>

Domestic Violence Hotline – **469-460-0348**

SNAP Application Assistance – **972-587-8001**

Lacy de la Garza, M.Psy, Director, Parish & Community Relations
ldelagarza@ccdallas.org **469-801-8134**



**St. Vincent de Paul
referrals**

StudyTime Program Through afterschool tutoring and mentorship, StudyTime builds a foundation for success in the classroom, as well as independence and stability later in life.

More Info: studytime@svdpdallas.org

St. Vincent de Paul Pharmacy If you don't have health insurance and can't afford your prescription medication, you may qualify to get it filled at no cost to you. 5750 Pineland Drive, #280 Dallas, TX 75231. 469-232-9902. Hours: Monday—Friday, 8:30am—4:30pm.

COVID-19 UPDATE: In an effort to protect our patients from possible exposure to the coronavirus, we have altered our application process. You do NOT have to come into the pharmacy to apply for service.

St. Vincent de Paul Crisis Center If you are in crisis, call us.

Our helpline is answered live, Monday through Friday, from 9am to 4pm.

Provide your name and phone number, and tell us your story. We will listen and direct you to the nearest local conference volunteer who can help. Conference volunteers usually respond within 24-48 hours. (469) 607-0909.

St. Vincent de Paul Mini Loan Program If you want to escape a payday/auto title loan, or need help with an emergency expense, you may qualify for the Mini Loan Program. The main component of MLP is a "mini loan" which helps stabilize program participants by preventing a cycle of debt. These loans will offer a manageable monthly payment that you can pay back over the course of a year. You may qualify for one of the two types of loans listed below, based on your particular situation. [Online Mini Loan Screen](#)

St. Vincent de Paul Thrift Stores – Dallas and Plano

[3052 W. Northwest Highway Dallas, TX 75220](#)

Store Hours Monday – Saturday, 10:00 am – 7:00pm Sunday, 11:00am – 6:00pm

Donation Door Hours Monday – Saturday, 10:00am – 6:00pm Sunday 11:00am – 5:00pm
NO DONATIONS AFTER CLOSING

[3305 N. Central Expressway Plano, TX 75023](#)

Store Hours Monday – Saturday, 11:00am – 6:00pm Sunday CLOSED

Donation Door Hours Monday – Saturday, 10:00am – 6:00pm Sunday Closed
NO DONATIONS AFTER CLOSING

Diocese of Dallas Disabilities Office

The Diocese of Dallas Disabilities Ministry has a Mobility Equipment Program that offers free, to those in need, wheelchairs, canes, and walkers. Call Melissa Waldon at 214.379.2895 to request equipment or to donate equipment/

Mental Health Resource Sheet

With mental health challenges on the rise please keep this resource sheet handy and give it out as needed. Also please be aware that the Diocese of Dallas Disability ministry also offers a class to become a mental health first aider to better equip people who may come across those experiencing a mental health challenge or crisis. Feel free to call Melissa Waldon at 214-379-2895 for more information.

(This list is to be used as a starting point in finding help for a particular situation. The Diocese of Dallas does not officially endorse any of these organizations.)

Suicide Prevention

Emergency: 911

National Suicide Prevention Line: 1-800-273-8255

Suicide and Crisis Center of North Texas: 214-828-1000

Abuse:

Texas Abuse Hotline: 1-800-252-5400

National Domestic Violence Hotline: 1-800-799-7233

Websites:

National Alliance on Men Illness (NAMI) www.namidallas.org

Here for Texas-information and resources www.herefortexas.com

Alzheimer's Association www.alz.org/greaterdallas

Please see handout for other resources